

# Samurai Paver Systems Limited Warranty

## **Paver Systems**

There are two warranties offered for all paver systems. The first warranty is the manufacturer's warranty on the actual materials used, most paver system manufacturers offer 25 years to life of home warranties on the materials they make such as pavers, and homeowner can go to the manufacturer of the Paver they have chosen to see what manufacturer's warranty on their material.

The second warranty is a craftsmanship warranty offered by Samurai Paver Systems. Samurai Paver Systems goes above and beyond the recommended ICPI Paver system installation guidelines. (ICPI is a nonprofit organization that sets the standards for correct Paver system installation in the state of California and surrounding regions.

Most warranties offered by installers are between one and two years. Samurai Paver Systems is proudly offering a five (5) year warranty. This warranty covers craftsmanship, if failure of any portion of a paver system installation is the result of faulty craftsmanship, Samurai Paver Systems will cover all repairs at no cost to the homeowner for labor or materials.

If a failure is deemed and proven to be caused from outside circumstances such as earthquakes, tree roots, heavy equipment, or improper cleaning techniques, Samurai Paver Systems holds the right to make the repairs at an agreed-upon price with the homeowner.

Samurai Paver Systems is not responsible for weather conditions effect on paver systems. Samurai Paver Systems also holds the right to decline to do a repair that is caused by outside circumstances.

## **Retaining Wall Systems**

As with pavers systems, there are two types of warranties on retaining wall systems. The first is the manufacturer's warranty on the actual materials used You should research the material you choose to find out the manufacturer's warranty on that particular product.

The second warranty is on installation craftsmanship. Samurai Paver Systems goes above and beyond the recommended installation process given by the manufacture and the standards set by the nonprofit organization ICPI. The installation process will be explained in detail to the homeowner. There are different types of installation processes given the materials used and the application.

Samurai Paver Systems is proud to offer a two year warranty on craftsmanship for any and all retaining wall systems installed. This includes modular block retaining wall systems and cinderblock cement/rebar retaining wall systems.

On cinder block retaining wall systems there is usually a facia applied to the cinderblock wall system, the stucco stone or natural stone facia applied to the cinderblock wall system is not part of this retaining wall warranty. Stucco stone has its own warranty. If failure of any retaining wall system whether modular block or cinderblock is proven to be caused by craftsmanship error within that two-year period, the wall system will be repaired to satisfactory results at no charge to the homeowner.

Samurai Paver Systems is not responsible for failure of any installed retaining wall system if that failure is proven to be caused by outside circumstances such as earthquakes, tree roots, improper care, acts of nature, weather conditions, etc... However, Samurai Paver Systems can do the repair after such an event if an agreement has been made with the homeowner and proper compensation has been agreed-upon to do the repair between homeowner and Samurai Paver Systems. Samurai Paver Systems reserves the right to decline to do a repair on any portion of a project that Samurai Paver Systems installed if it is after the warranty period, or the damage was caused by outside circumstances.

Declines by Samurai Paver Systems to do a repair could be for the following reasons, but not limited to the potential of a recurring problem, an example would be a tree whose roots are pushing and damaging a wall system, a repair can be made, but that tree root could continue to push and damage the wall in the future, for example.

### **Irrigation/Drainage Systems**

Irrigation and or drainage systems are installed using premium materials. Those materials come with their own manufacturer's warranty. Homeowner can request the name of the materials used and research the manufacturer's warranty on those materials.

Samurai Paver Systems offers a two-year craftsmanship warranty on all irrigation/drainage systems installed. All irrigation and or drainage systems are custom installations to the needs and desires of the homeowner, and of the needs that those systems serve. Two-year warranty covers all craftsmanship. Systems will be installed correctly using the correct materials for correct water management whether irrigation or drainage.

We offer a two-year warranty on craftsmanship for correct water management, and in the event that a problem occurs that is outside of a craftsmanship issue such as but not limited to, earthquakes, major tree roots etc. Samurai Paver Systems reserves the right to do the repairs or not at the agreed upon price between homeowners. Samurai Paver Systems uses only top-quality materials in the drainage systems that we install.

Every irrigation/drainage system is different and is catered to the needs and desires of the homeowner. Every relevant element will be addressed, drainage systems behind the walls with proper drain rock, proper top quality PVC material and glue. The type of irrigation/drainage system installed will dictate the type of materials used such as solid pipe, perforated pipe, flex pipe etc...

Complex drainage systems usually require a bit of flexibility, this flexibility can be achieved by the quality flex tube drainage pipes that we use. In this case the adhesive's that are used to secure these pipes to each other can be flexible as well and therefore we go the extra step and wrap those areas that have been glued with tape for more strength.

Every step has been taken to secure the best quality best water management drainage system. Samurai Paver Systems is not responsible for extreme weather conditions and the effects of those extreme weather conditions on the drainage system installed.

### **Stucco Stone**

There are many different types of stucco stone, some of them are fake stone and some of them are real stone, manufacturers will have their own independent warranty on the materials that they sell, and homeowner can research the type of stone that they have chosen to see what the manufacturer's warranty is on that material.

Samurai Paver Systems offers a two-year warranty on craftsmanship. Samurai Paver Systems agrees to do any and all repairs at no cost to homeowner if a failure is deemed to be caused by craftsmanship error. Repairs that are not caused by craftsmanship error will be paid for by the homeowner at an agreed-upon price between homeowner and Samurai Paver Systems.

Samurai paver systems reserves the right to refuse to do a repair that is deemed to be outside of craftsmanship error. Samurai Paver Systems is also not responsible for weather conditions that might have an effect on the facia weather stucco stone porcelain, etc.

### **Fake Grass**

There are many manufacturers that make faux grass, homeowner is responsible for finding out the warranty offered by the manufacturer of the grass that they have chosen for their project.

Samurai Paver Systems offers a five year warranty on craftsmanship for all faux grass installations. All repairs will be made at no charge to homeowner if failures have been proven to be due to craftsmanship errors during installation. Samurai Paver Systems is not responsible for damage caused by animals, poor care, weather conditions, etc.

### **Sod Lawn Systems**

Sod lawn Systems manufacturers offer different warranties, depending on the type of grass the homeowner chooses will dictate the warranty from the manufacturer but it's usually thirty (30) to ninety (90) days.

Samurai Paver Systems offers a one-year warranty on all sod lawn systems, and the homeowner must take care and be able to produce evidence that the lawn was well taken care of: correctly watered, correctly cut etc. Samurai Paver Systems is not responsible for damage caused by animals, poor care, weather conditions, or lack of sunlight caused by homeowners or neighbors surrounding trees etc.

Samurai Paver Systems is not responsible for foreign plants that might grow in the lawn system installed, by God's design. For example: plant seeds blow in the wind and land wherever the wind carries them, Samurai Paver Systems cannot be responsible for seeds that might land on the sod lawn, germinate and grow in the lawn system such as weeds, etc.

### **Fire Pits**

Fire pits come with a two-year warranty on all craftsmanship, homeowner is responsible for any gas line error as Samurai Paver Systems is not a plumber and does not install the gas line, that must be furnished by a certified plumber. Samurai Paver Systems is also not responsible for the burner. Depending on the materials used for the construction of the fire pit such as modular block, and or cinder block with stucco stone, independent warranties on modular block and or stucco stone usually have their own warranty.

### **Demolition**

The demolition process is a very important first step to almost every installation procedure. It is the one element to the project that Samurai Paver Systems usually contracts out.

Samurai paver systems does some in-house demo, but most of the demolition work is done and by licensed, bonded and insured qualified demolition companies.

This is done to keep the homeowners cost of the project down as Samurai Paver Systems does not have to maintain expensive equipment traditionally kept by demolition companies, such as bobcats, large dump trucks, etc.

Samurai Paver Systems is still responsible for the work done by the independent demolition contractor, and therefore the homeowner does not need to pay this company separately.

Demolition is usually built into the price that the homeowner receives from Samurai Paver Systems. Samurai Paver Systems is responsible for any damage that can and might happen during the demolition process. As skilled as the demolition crew is, things happen, irrigation lines get broken, gas lines sometimes get broken usually these items get broken because they were not installed correctly or legally from the beginning. Like gas lines, California builders code states that a gas line must be 18 inches or more below grade, however many times we find these gas lines to be just a few inches below grade. Every precaution is taken into account before demo work begins. The correct and qualified companies like USA are called upon to identify where those gas lines, phone lines and cable lines are located prior to construction demolition commencing. Even though the steps are taken, sometimes accidents can happen.

This warranty line item is given to ensure that Samurai Paver Systems will be responsible for all damages that might occur. If a gas line is broken and it was not legally installed at the correct depth from the beginning, then it is the homeowners and or the gas company's responsibility to pay for the repair of that damage.

Any sprinkler lines, irrigation lines, low-voltage electrical lines etc. that get broken will be repaired at no expense to homeowner.

Another important element to be noted is the cutting of tree roots to accommodate driveways and or walkways or patios. Samurai Paver Systems will take every precaution, but sometimes tree roots need to be cut to accommodate driveways, or patios, or walkways. The homeowner will be informed of this upfront, and if homeowner agrees, Samurai Paver Systems will make those cuts into those roots to accommodate the homeowners desired design, however homeowner understands that Samurai Paver Systems is not responsible if death occurs to that tree and or plant.

Samurai Paver Systems reserves the right to decline cutting tree roots to accommodate paver systems or other needs of the homeowner.

The same with moving plants, sometimes during demo the homeowner wishes to keep some of the existing plants instead of disposing of them, Samurai Paver Systems can and will if requested, transplant those plants on other areas of the property at an agreed-upon price.

Sometimes those plants go into shock, and they don't survive, homeowner understands that Samurai Paver Systems is not responsible if a plant dies. We will do all we can to make sure that the plant is removed correctly and installed again correctly, but this does not always ensure success. Therefore, homeowner understands that if a plant or a tree dies as a result of cutting roots or transplanting, homeowner agrees not to hold Samurai Paver Systems responsible for any trees or plants that might not successfully make the transition.